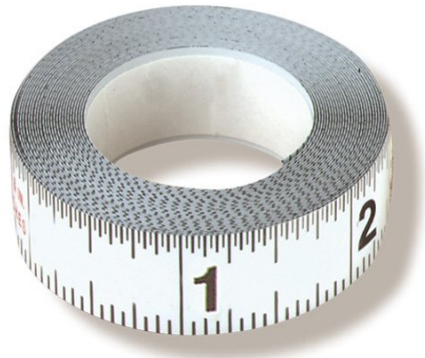


STRATEGIC PRODUCT MANAGEMENT FOR PLANNERS™



COURSE DESCRIPTION

Strategic Product Management™ (SPM) - This two-day seminar provides attendees with the knowledge, skills and tools to effectively plan and market technology products and services.

Product management is a domain that holds two disciplines: product marketing and product planning. Accordingly, this seminar is based on the Product Manager's Toolkit™ (PMTK) and PMTK Action Model - a comprehensive set of product planning and product marketing work templates, and accompanying process methodology, that illustrate notable best practices and processes (used by top technology companies) to create successful market-driven products.

Procedural Requirements Management™ (PRM) - This one-day (day three) seminar provides attendees with the knowledge, skills and tools to effectively identify and articulate market requirements.

Ambiguous market requirements lead to flawed products and dissatisfied customers, but well-defined market requirements are the basis for a smooth development process and marketplace success. This seminar demonstrates effective practices that clearly identify and articulate market requirements. The outcome is a whole Market Requirements Document (MRD) that represents an intelligent commitment to customers.

COURSE SYLLABUS

SPM Seminar (Day One)

- I. Introduction
 - Product Management Domain
 - Roles And Goals
 - Team Model
- II. Corporate Strategy Mix
 - Product Overview
 - Product Delivery Strategies
 - PMTK Problem Echelon Model
- III. PMTK Action Model
 - Product Management Phases
 - PMTK Action Model Overview
 - Research
- IV. Product Marketing
 - Evaluation Phase
 - Business Case
 - Competitive Analysis
 - Product Comparison
 - Strategy Phase
 - Corporate Mission
 - Product Positioning
 - Value Documents (Axioms, PSFB, USP)
 - Market Plan
 - Readiness Phase
 - Company Profile
 - Product Backgrounder
 - Collateral Matrix
 - Press Release Questionnaire
 - Launch Plan

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SPM Seminar (Day Two)

V. Product Marketing (continued)

- Execution Phase
 - Company Presentation
 - Product Presentation
 - Lead Generation
 - Marketing Review

VI. Product Planning

- Planning Phase
 - Market Requirements
 - Use Cases
- Definition Phase
 - Features Matrix
 - Product Roadmap
- Development Phase
 - Pricing Model
 - Public Relations
- Maintenance Phase
 - Win/Loss Analysis
 - Customer Visit

VII. Process Efficiency

- People
 - Meeting Rules
 - Management By Objectives
- Decisions
 - Decision Making
 - Deliverable Sign-Off
- Deliverables
 - Generic Templates
 - Bundle Book
- Learning
 - Gap Analysis
 - Performance Review

PRM Seminar (Day Three)

I. Introduction

- Definitions
 - Necessities
 - Entities

II. Product Delivery Process

- Key Documents
- Roles and Responsibilities
- Internal Delivery Process

III. Market Requirements Document

- Building the MRD
- Users and Personas
- Blackblot Product Frames Model
- Understanding Market Requirements
- Writing Market Requirements
- Requirement Categories
- MRD Structure
- Better Requirements
- Use Cases
- Product Requirements Document

IV. Obstacles

- High-Tech MRD Problems
- Failure Reasons



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